

SITHFAB201 Provide responsible service of alcohol NSW Online Course Description

Course details	If you are looking for work in any establishment that sells or serves alcohol, it is a government
	requirement for you to have completed an approved RSA training course.
	While some states do not allow for online training, QLD, WA, NT & SA do permit the delivery of online RSA training. If you require an RSA card for other states, please check what is required with the local regulator.
	This course is required for people working in an environment where alcohol is sold or served, including: 1. Bar staff 2. Bottle shop attendants 3. Licensees 4. Managers 5. Security Officers 6. Event staff 7. Function staff 8. Cruise ship staff
	Legislation requires refresher training every five years.
	This course requires students to study in their own time, without the support of a trainer, while completing assessment tasks for marking by an assessor. Upon successful completion, an RSA certificate will be issued so you can commence work immediately.
Training program	Once enrolled into this program, students will be provided access to the learner portal which includes the reading material and assessments to be completed.
	This program is offered online through our learning management system. There are 3 components to this programs: 1. Online learning 2. Online assessments 3. Online videos
	During this course, you will learn the knowledge and skill associated with the responsible service of alcohol. Students should allow up to six (6) hours for the online learning and assessment to be completed. If you have completed RSA training in the past, you may be able to complete the online program in a shorter timeframe.
	 The course will include information about: Legal requirements related to venues, minors and signage Assisting customers to drink within the appropriate limits
	 How to assess alcohol affected customers and identify those whose service should be refused When to refuse service of alcohol
	If you have a large group of people who you want to put through the training, please contact us to discuss options and a quote.
Cost	The cost for this program is \$49 per person.
Pre requisites	This course combines plain English, videos, photos, and questioning to ensure all learners are able to have the best possible chance at comprehending the required knowledge and skills. If you believe you will need assistance due to your Language, Literacy or Numeracy skills, please contact our office on 02 9232 1010 to discuss your training needs.



Online pre-study requirements	This online course requires access to the following resources to complete the course: ✓ Computer or smart device ✓ Webcam ✓ Internet connection ✓ Speakers & microphone
Assessment	Students will be assessed through the use of online workbooks and demonstration through video submissions. Assessment will confirm knowledge and skills have been achieved. If a student is not successful in completing all assessments satisfactorily, they will need to rebook the course at the full course fee.
Certification	Once a competent mark is awarded, learners will be issued with a Statement of Attainment for SITHFAB201 Provide responsible service of alcohol. This Unit of Competency is Nationally Recognised Training from Health Training Package. Certificates are emailed to students however hard copy is available for additional fee. Once received, student can commence work with a statement of attainment in the permitting states / territories. To obtain a NSW RSA card, you will need complete an RSA course with an approved NSW
Recognition of prior learning	training provider. Similar for VIC and ACT. Students choosing to undertake RPL will need to be sent an RPL guide for their course. To request an RPL guide, please contact our team. In order to be eligible for RPL, the student must demonstrate currency in that particular subject. i.e. a student cannot submit evidence from 5 years prior and request it be applied directly to their new competency. They must show how they have since applied those skills and that they are current.

Don't wait to book your training, call now on 02 9232 1010, <u>contact our team</u> or book through our website <u>www.tcptraining.com</u>